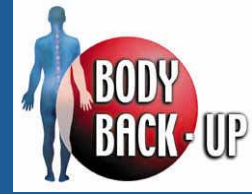


Osteopathic Treatment Claiming on Healthcare Insurance



Osteopathy &
Sports Injury Clinic

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Health Insurance & You

In recent years there has been an increasing awareness and acceptance of Osteopathy as an integral part of health care, by the public and mainstream medicine, and by the government.

A number of the major Health Insurers now cover Osteopathy & Homeopathy, but it is advisable to check first.

Claiming treatment fees

If you already have health insurance that covers treatment you can submit your details electronically using the form provided.

Sending the details before your appointment will make sure everything is in place to facilitate Direct Settlement after your first treatment session. We make a small administration charge for this

Health Insurance Detail: on-line

You can complete a form on-line - go to the Home Page on our website, or If you prefer you can complete a form when you attend the clinic for your treatment, but please make sure you bring all the details with you - this will avoid any delay in processing your claim (confidentiality is preserved).

If you are not sure if you have the appropriate cover, please ask the Body Back-Up receptionist or your health policy administrator.

If you have a Corporate Health Policy, ask your Human Resources Department to email: practice@bodybackup.co.uk and we will give them more comprehensive information to help you with your claim.

Information required for your claim

Policy Excess - Do you or your company need to pay the first part of the treatment fees?

Claims Limit - Have you already used all your annual allowances for treatment for a similar problem?

GP Referral - Does your policy require you to have a referral letter to enable the claim to be settled?

Claim Forms - Do you need to complete a Claim Form and have it signed by your GP - or can the Osteopath treating you sign it?

Claim Numbers - You will need your Membership Number. If you are in Company Scheme you will also need your Group number - and your own membership number. You may also need an Authorisation code from the Health Insurance.

Check the name - of your osteopath with the insurance company to ensure you can claim treatment with the named practitioner.

Our Practice Charter



Your concern is our concern

Body Back-Up promotes osteopathy as a safe and effective form of primary health care for our patients. We can work closely with your GP and Practice Nursing staff.

Our Osteopaths will tell you:


- Why you are in pain
- How long your recovery will take
- How many treatments you should need
- If we cannot help you we will refer you as appropriate

Our patient centred approach

- Restores the optimal functioning of your body minimizing the use of drugs or surgery - but respecting their usefulness in certain cases.
- To health and wellbeing means we consider symptoms in the context of your full medical history, as well as your lifestyle and personal circumstances
- Means if you have questions or concerns about your treatment or progress, we are here to answer them

Safe in our hands

All Body Back-Up Osteopaths are:

- Registered with the  General Osteopathic Council (GOsC) and have full indemnity Insurance.
- Trained as primary carers and are regulated by GOsC

Who are we registered with?

Body Back-Up Osteopaths are registered with all the main health insurance companies including:-

Axa /PPP * ● BCWA ● BUPA * ● Cig ● Prime
Healthfirst HSA ● Permanent Healthcare ● WPA

* Our Homeopathic Doctor is registered with these insurers

Further help

If you need help, please contact your Health Insurance Helpline number.

You may also have someone in your company who can direct you.

If you are still confused we are here to provide help contact our receptionist team or email us at practice@bodybackup.co.uk.

www.bodybackup.co.uk

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For appointments call 01628 624544 or 020 8969 0247
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